

1 CRLT Center for Research on Learning and Teaching
 1071 Palmer Commons
 Staff Hours: M-F 8am-5pm
 Contact: Erping Zhu
 764-0505
 crlt@umich.edu
www.crlt.umich.edu

The Center for Research on Learning and Teaching (CRLT) offers comprehensive services to faculty and GSIs in U-M's nineteen schools and colleges to improve and enhance teaching and learning. CRLT provides consultation to individuals and departments on integrating instructional technology into teaching, including distance education, and on evaluating the impact of technology. Additionally, CRLT has grant programs to fund instructional technology and other projects.



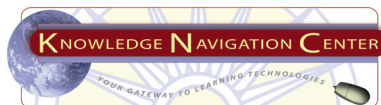
2 Faculty Exploratory
 2nd Floor, Hatcher Graduate Library
 Staff Hours: M-F 8:30am-5pm, Additional hours during Fall and Winter
 Contact: Laurie Sutch
 647-7406
 exploratory@umich.edu
www.lib.umich.edu/exploratory

Intended especially for faculty who are new to or not highly proficient with technology, the Exploratory offers hands-on workshops as well as walk-in and by appointment assistance to help faculty explore ways of using technology to support their research and teaching. Visit our website for this term's workshop schedule.



3 ITCS Education Services
 Room 2078, CSSB (Campus Safety Services Building)
 1239 Kipke Drive
 Staff Hours: Most classes taught during the normal work day. Special request workshops can be scheduled by appointment.
 Contact: Carolyn Newman
 647-4035
 newman@umich.edu
www.itcs.umich.edu/education

IT Education Services provides workshops to promote skill development in a wide variety of software for users at all skill levels. Our workshop services include regularly scheduled non-credit computing workshops open to all staff, faculty, students, and community members. Classes are taught in a variety of locations on campus including the Arbor Lakes Building, Campus Safety Services Building, and the North Ingalls Building.



4 Knowledge Navigation Center
 2nd Floor, Hatcher Graduate Library
 Staff Hours: call/e-mail ahead for hours
 Contact: Laurie Sutch
 647-5836
 knc-info@umich.edu
www.lib.umich.edu/knc/

The KNC provides assistance and instruction to faculty, staff, and students in the use of a wide range of information technology. Visit the KNC to learn about image and text scanning, web development, and bibliographic management tools, such as EndNote and RefWorks. Walk-in or call ahead to reserve a workstation.

5 LS&A Language Resource Center

2018 Modern Languages Building
 Student Hours: M-Th 8:30am-10pm
 F 8:30am-5pm
 Sun 12:30-10pm
 Contact: Julie Evershed
 764-0424
 evershed@umich.edu
www.umich.edu/~langres



The Language Resource Center is an interdisciplinary resource center provided by the College of LS&A to support the exploration, learning and teaching of the diverse foreign languages and cultures taught at the University of Michigan. The Center provides instructional computing resources, foreign language library/media collections, GSI office hours, media production, academic technology consulting/assistance, international satellite television, and other related services.

6 Medical Learning Resource Center

Taubman Medical Library
 1135 E. Catherine St., Rm 3960
 Staff Hours: M-F: 8am-5pm
 LRC Computer Cluster Hours: 8am-12am
 Sat 10am-12am, Sun 12pm-12am
 Reduced hours during summer and breaks
 Contact: Chris Chapman
 936-2903
 chapmanc@umich.edu
www.med.umich.edu/lrc/



The Learning Resource Center (LRC) offers a full range of administrative, educational, and support services to Medical School students and faculty. Faculty and students interested in understanding, exploring and developing computer-based technologies for use in medical education are welcome to discuss their interests with LRC staff.

7 Digital Media Commons

2281 Bonisteel Blvd.
 Staff Hours: 8am-5pm,
 Building open 24/7
 Contact: Diana Perpich
 615-4317
 dperpich@umich.edu
www.ummu.umich.edu



The Digital Media Commons serves as an incubator space for development of interdisciplinary, collaborative learning resources. Projects and experimental environments combine new digital technologies and traditional learning tools for collaboration in the academe. The Collaboration Technologies Lab and CTIG (Sakai Project and it's U-M instantiation: CTools and ePortfolio), the Usability, Support and Evaluation Lab, and the BlueStream project are developing productivity tools for managing and repurposing of knowledge assets to meet evolving academic priorities. The DMC also provides unique technical infrastructure and professional support staff to enable use of advanced 3D virtual reality, 3D visualization, large-scale collaborative multimedia environments, and flexible technology-enabled learning spaces

8 Science Learning Center

1720 Chemistry and 2165 USB
 Staff Hours: M-Th 9am-9pm
 F 9am-6pm
 Sat & Sun 12-6 pm
 Contact: Claire Sandler
 763-9399
 csandler@umich.edu
www.lsa.umich.edu/slc



The Science Learning Center is an interdisciplinary resource center provided by the College of LS&A to support teaching and learning in the five natural science disciplines: astronomy, biology, chemistry, geological sciences and physics. The Center provides instructional computing resources, library collections, GSI office hours, study groups, and other related services.

9 University Library

Staff Hours: Vary by location
 Contact: Darlene Nichols
 936-2362
 209 Hatcher Library North
 dpn@umich.edu
www.lib.umich.edu



The University Library offers workshops and course-related instruction on information retrieval, the organization and management of information, and the presentation of information. Subject specialists can assist instructors in designing projects to enhance students' information literacy by developing their skills in evaluating and effectively using information resources.

10 LSA Instructional Support Services



G333 Mason Hall
 Staff hours: By appointment
 Contact: Lynne Crandall lynnec@umich.edu
www.lsa.umich.edu/iss/

The mission of LSA Instructional Support Services (ISS) is to provide excellent learning environments for LSA faculty and students and to facilitate exceptional instructional opportunities -in and out of the classroom- enhancing creativity, inquiry, and discovery, which make the University of Michigan College of Literature, Science and the Arts extraordinary. In order to accomplish this, ISS staff strives:

- * to create and maintain the best possible teaching and learning facilities within budgetary constraints;
- * to provide exceptional customer support in a professional, courteous, and timely fashion;
- * to provide relevant and necessary equipment that works;
- * to provide effective and productive training opportunities;
- * to lead and manage innovative and effective instructional technology projects;
- * to inspire and support faculty as they explore teaching tools and learning environments;
- * to implement and scale new initiatives across LSA;
- * and to guide faculty and students as they integrate new technologies, methods, and content into their teaching and learning.