

**1** Center for Research on Learning and Teaching

1071 Palmer Commons  
Staff Hours: M-F 8am-5pm  
Contact: Erping Zhu  
764-0505  
crlt@umich.edu  
www.crlt.umich.edu



To enhance teaching and learning at U-M, the Center for Research on Learning and Teaching (CRLT) offers comprehensive services to faculty and GSIs in U-M's nineteen schools and colleges. CRLT provides consultation to individuals and departments on integrating instructional technology into teaching, including distance education, and on evaluating the impact of technology. Additionally, CRLT has grant programs to fund instructional technology and other projects.



**2** Faculty Exploratory

2nd Floor, Hatcher Graduate Library  
Staff Hours: M-F 8:30am-5pm, Additional hours during Fall and Winter  
Contact: Laurie Sutch  
647-7406  
exploratory@umich.edu  
www.lib.umich.edu/exploratory

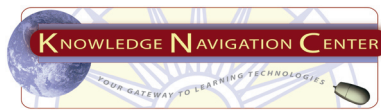
Intended especially for faculty who are new to or not highly proficient with technology, the Exploratory offers hands-on workshops as well as walk-in and by appointment assistance to help faculty explore ways of using technology to support their research and teaching. Visit our website for this term's workshop schedule.



**3** ITCS Education Services

Room 2078, CSSB (Campus Safety Services Building)  
1239 Kipke Drive  
Staff Hours: Most classes taught during the normal work day. Special request workshops can be scheduled by appointment.  
Contact: Carolyn Newman  
647-4035  
newman@umich.edu  
www.itd.umich.edu/education

IT Education Services provides workshops to promote skill development in a wide variety of software for users at all skill levels. Our workshop services include regularly scheduled non-credit computing workshops open to all staff, faculty, students, and community members. Classes are taught in a variety of locations on campus including the Arbor Lakes Building, Campus Safety Services Building, and the North Ingalls Building.



**4** Knowledge Navigation Center

2nd Floor, Hatcher Graduate Library  
Staff Hours: call/e-mail ahead for hours  
Contact: Laurie Sutch  
647-5836  
knc-info@umich.edu  
www.lib.umich.edu/knc/

The KNC provides assistance and instruction to faculty, staff, and students in the use of a wide range of information technology. Visit the KNC to learn about image and text scanning, web development, and bibliographic management tools, such as EndNote and RefWorks. Walk-in or call ahead to reserve a workstation.

**5** LS&A Language Resource Center

2018 Modern Languages Building  
Staff Hours: M-Th 8:30am-10pm  
F 8:30am-5pm  
Sun 12:30-10pm  
Contact: Monika Dressler  
764-0424  
mdressle@umich.edu  
www.umich.edu/~langres



The Language Resource Center is an interdisciplinary resource center provided by the College of LS&A to support the exploration, learning and teaching of the diverse foreign languages and cultures taught at the University of Michigan. The Center provides instructional computing resources, library/media collections, GSI office hours, media production, academic technology consulting/assistance, international satellite television, and other related services.

**6** Medical Learning Resource Center

Taubman Medical Library  
1135 E. Catherine St., Rm 3960  
Staff Hours: M-F: 8am-5pm  
LRC Computer Cluster Hours: 8am-12am  
Sat 10am-12am, Sun 12pm-12am  
Reduced hours during summer and breaks  
Contact: Chris Chapman  
936-2903  
chapmanc@umich.edu  
www.med.umich.edu/lrc/



The Learning Resource Center (LRC) offers a full range of administrative, educational, and support services to Medical School students and faculty. Faculty and students interested in understanding, exploring and developing computer-based technologies for use in medical education are welcome to discuss their interests with LRC staff.

**7** Digital Media Commons

2281 Bonisteel Blvd.  
Staff Hours: 8am-5pm,  
Building open 24/7  
Contact: Diana Perpich  
615-4317  
dperpich@umich.edu  
www.ummu.umich.edu



The Digital Media Commons at the Duderstadt Center, (formerly the Media Union), is a hub for development and study of digital media. Its mission is to help U-M faculty and students explore and use appropriate technologies in their work. A consultation network of four laboratories—Digital Media Tools; Collaboration Tools; Usability, Support and Evaluation (USE); and the 3D Lab—supports research and instruction. The USE Lab and the Collaboration Tools Lab collectively develop and support CTools and UM.Lessons, the University's online environments for courses, collaboration, and assessment.

**8** Science Learning Center

1720 Chemistry  
Staff Hours: M-Th 9am-9pm  
F 9am-6pm  
Sat & Sun 12-6 pm  
Contact: Claire Sandler  
763-9399  
csandler@umich.edu  
www.umich.edu/~slc



The Science Learning Center is an interdisciplinary resource center provided by the College of LS&A to support teaching and learning in the five natural science disciplines: astronomy, biology, chemistry, geological sciences and physics. The Center provides instructional computing resources, library collections, GSI office hours, study groups, and other related services.

**9** University Library

Staff Hours: Vary by location  
Contact: Darlene Nichols  
936-2362  
209 Hatcher Library North  
dnpn@umich.edu  
www.lib.umich.edu



The University Library offers workshops and course-related instruction on information retrieval, the organization and management of information, and the presentation of information. Subject specialists can assist instructors in designing projects to enhance students' information literacy by developing their skills in evaluating and effectively using information resources.



**10** LSA Instructional and Classroom Support

1007 E. Huron  
Staff hours: By appointment  
Contact: Kim Bayer  
615-9269  
kimbayer@umich.edu  
www.lsa.umich.edu/tsq

A collaborative effort between LSA Facilities and LSA IT will benchmark existing instructional support resources and practices and find ways of facilitating the evolution of these resources and practices to better align services and the LSA mission. With a working group comprised of leaders of instructional support services in LSA, we address issues that affect teaching and learning college-wide, such as learning space design, multimedia delivery and production, the online instructional environment, faculty and staff development, student opportunities, collaborative efforts with other campus partners, and more.